

# How to Get Help for Computing Devices

FEMA understands that access to technology is an essential part of many peoples' lives, especially for people who are trying to start their recoveries and stay connected to loved ones.

FEMA assistance can provide households with funding towards the repair or replacement of disaster-damaged computers including one personal or family computer, and any computers required for work, school, or access and functional needs.

## LENN'S STORY:



**Name:** Lenn

**Age:** 41

**Location:** Michigan

**Disaster:** Severe storm and flooding

**Job:** Business Developer

**Family:** Single parent, one child

**Home:** Renter

**Renter Insurance:** No

**Flood Insurance:** No

### The Scenario

Lenn is a single parent and she uses her personal computer to stay connected with friends and family overseas. Her son has a school-issued laptop. **Both her computer and her son's school laptop were completely waterlogged from a severe storm that flooded the first-floor apartment she was renting.**

### The Process

Because Lenn isn't a homeowner, she wasn't sure if FEMA could help with any of her losses. **However, a friend encouraged her to still apply, noting that renters could still be eligible for certain types of assistance.**

### The Result

**FEMA determined that Lenn was eligible for several different types of assistance, including money towards replacing her personal computer.** A letter from her son's school confirmed that her son's laptop was an essential educational tool making it eligible for replacement assistance as well.

The above story uses fictional characters and events to help explain the disaster assistance process for disasters declared on or after March 22, 2024. If you live in an individual assistance area and want to learn more about how FEMA can help you, call [800-621-3362](tel:800-621-3362), visit [disasterassistance.gov](https://disasterassistance.gov) or [download the FEMA app](#) to apply for FEMA assistance.

To learn more about FEMA's disaster assistance programs, please visit: [fema.gov/ia](https://fema.gov/ia)



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