

DISASTER UNEMPLOYMENT ASSISTANCE INFORMATION

IF YOU HAVE QUESTIONS OR
NEED ASSISTANCE
**PLEASE CALL THE
DUA CUSTOMER SERVICE
REPRESENTATIVE**



800-385-3920



DisasterAssistance.gov
FloridaJobs.org

ABOUT US

Legal Services of North Florida provides free legal assistance to eligible low income persons in civil matters.

We do **not** provide legal assistance in CRIMINAL or traffic matters.

LSNF offers free educational discussions and informative brochures regarding the areas of law we practice. Call your local office for more information. LSNF offices are listed on the back of this brochure.

OFFICES

FRANKLIN, JEFFERSON, LEON, & WAKULLA COUNTIES:

2119 Delta Boulevard
Tallahassee, FL 32303
(850) 385-9007

CALHOUN, GADSDEN, JACKSON, & LIBERTY COUNTIES:

121 North Jackson Street
Quincy, FL 32351
(850) 875-9881

BAY, GULF, HOLMES, & WASHINGTON COUNTIES:

211 East 11th Street
Panama City, FL 32401
(850) 769-3581

OKALOOSA & WALTON COUNTIES:

133 Staff Drive, NE
Fort Walton Beach, FL 32548
(850) 862-3279

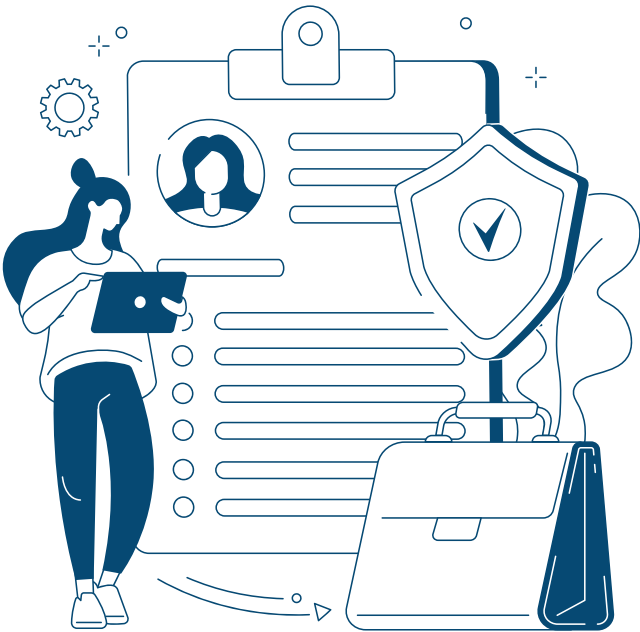
ESCAMBIA & SANTA ROSA COUNTIES:

1741 North Palafox Street
Pensacola, FL 32502
(850) 432-8222

**Apply online, over the phone,
or in-person!**

Legal Services
of NORTH FLORIDA
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DISASTER UNEMPLOYMENT ASSISTANCE



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LEGAL SERVICES CORPORATION



850-385-9007



www.LSNF.org

WHAT IS DUA?

The **Disaster Unemployment Assistance** (DUA) program gives money to people who lost their job or had a reduction in their work hours because of a major disaster.

HOW DO YOU QUALIFY FOR DISASTER UNEMPLOYMENT ASSISTANCE IN FLORIDA?

- ➔ You lost your job due to the Presidentially Declared Disaster.
- ➔ You live or work in disaster-impacted areas.
- ➔ Your place of employment was damaged or closed.
- ➔ You were scheduled to start work but the job no longer exists.
- ➔ You cannot work because of a disaster incurred injury.
- ➔ You are looking for work because the head of the household died, or was hurt in the disaster and cannot work.
- ➔ **You must exhaust all other assistance** such as Reemployment Assistance, and Emergency Unemployment Compensation before being eligible for Disaster Unemployment Assistance. A person who is disqualified from receiving regular reemployment benefits may be entitled to receive disaster unemployment.

HOW DO YOU APPLY?

Apply online at Disaster Unemployment Assistance – FloridaJobs.org.

You must provide the following information to complete the application:

- Social Security number
- Alien registration number and expiration date (if applicable).
- Name and address of your last employer.
- If you worked in another state during the past two years, have the name and address of the out-of-state employer.
- If self-employed and have proof of self-employment for the past two years. (For example, W-2 statements, tax returns, accounts, statement from a bank showing a business account, or a copy of title or deed to a business property).

- If you were scheduled to work but could not work due to the disaster, you must have the name and address of the employer and date you were to begin work.

HOW DO YOU APPEAL?

If you are denied assistance, you have 60 days to appeal a determination or redetermination by the appeals referee.

The DUA appeals will be decided **within 30 days** of receipt.

You will have **15 days** to appeal the decision by the referee.

